

WELCOME PACK
THANK YOU FOR CHOOSING

RCA
COMMERCIAL ELECTRONICS

Pro:Idiom Healthcare Televisions

QUICK START GUIDE

HEALTHCARE SERIES



Thank You!

Thank you for purchasing an RCA Healthcare Television. This pack is designed to help familiarize you with your new TVs. We've made a guide to help you use our new or most commonly used features. For support, or help setting up your television, contact support listed on the right.

RCA Healthcare Series TV features:



Healthcare UL Listed

UL Listed for Hospital use. Tested by an independent safety laboratory (UL) and certified to operate in a pure-oxygen environment.



Pillow Speaker Compatible

Pillow speaker interface allows connection to most brands and types of pillow speakers.



Pro:Idiom MPEG4

RCA Healthcare TVs are equipped with Pro:Idiom, providing end-to-end cryptographic security for digital HD and SD video.

Accessories

Guest Remote



*KM3802**

Master Remote



*KM3801**

Pillow Speaker Compatible



Not included with HE TVs

CONTACT SUPPORT



Toll Free Phone

1-800-722-2161 opt. 1

Tech support answered by humans



Email

support@rcacommercialtv.com

Tech support answered by humans



Corporate HQ

5935 W. 84th Street, Suite A

Indianapolis, IN 46278

PILLOW SPEAKER COMPATIBILITY



Digital Communications Protocol

RCA Healthcare Televisions are designed to work with every brand of Pillow Speaker. We've developed a switch, included on every healthcare TV that allows the user to adjust the communications protocol to work with their brand of Pillow Speakers. The settings are Zenith +12V, Philips +5V, Off & RCA -5V.

*Remotes KM3801 & KM3802, not included in standard TV box. Contact your RCA Sales rep to order.

UNIQUE FEATURES AND SET-UP

Subject to change

The RCA Healthcare Series Line is loaded with unique healthcare features to help improve patient entertainment. We've listed some of the unique healthcare features found on our TVs, and how to access them. Be sure to use the master remote (KM3801) whenever you're updating commercial features. *If you need any additional help accessing these features, please contact our technical support team 1-800-722-2161 option 1.*

To access the Commercial Interface Menu (CIM) Use the provided Master Remote | Press Menu ► Enter '9632' ► CIM



USB Cloning Capable

Duplicate the TV settings from one TV to another, saving time when configuring multiple TVs and reducing total cost of ownership. Menu item is accessible once USB is inserted into TV.

Access CIM ► Clone Management ► Clone To TV (Imports Clone Settings from USB)

Access CIM ► Clone Management ► Clone To USB (Exports Clone Settings to USB)



Direct Tuning Access (Channel Settings Feature)

When 'ON' allows you to directly enter a channel number using the number pad.

Access CIM ► Channel ► Direct Tuning Access ► ON



Power ON Source (Channel Settings Feature)

Select a channel or input that the TV will default to when powered 'ON'

OFF | The last selected channel/source will be used.

TV | A specific channel can be selected. Select 'Last' for TV to power on to previous channel. For specific channel selection choose from the 'Power On Channel' setting.

Access CIM ► Channel ► Power On Source



Channel Hold (Channel Settings Feature)

When 'ON' Channel Hold prevents channels from changing.

Access CIM ► Channel ► Channel Hold



Guide Channel (Channel Settings Feature)

'Guide Channel' sets a channel that the remote redirects to when the 'Guide' button is set.

Access CIM ► Channel ► Guide Channel



Merge Channels

Select a channel or input that the TV will default to when powered 'ON'

Air/Cable STD | Merges antenna and cable channel lists into a single channel list.

Air/Cable HRC | Try this setting if 'Air/Cable STD' produces a poor signal.

Air/Cable IRC | Try this setting if both 'Air/Cable Std' and 'Air/Cable HRC' produces a poor signal.

Access CIM ► Channel ► Merge Channels



Channel Banner (On-Screen Display Feature)

When 'ON' Channel information is displayed when a channel is changed. 'Basic' is default setting. 'Full' displays program information.

Access CIM ► OSD ► Channel Banner



On-Screen Display Timer (On-Screen Display Feature)

The On-Screen Display timer is the amount of time a menu is displayed before it automatically exits.

Access CIM ► OSD ► Timer



Power ON CC (Closed Caption) (On-Screen Display Feature)

Configures the initial closed-caption state when the television is turned on.

Access CIM ► OSD ► Initial CC ► ON

UNIQUE FEATURES AND SET-UP

Subject to change



Splash Screen (On-Screen Display Feature)

Displays logo when the TV is powered 'ON'. First turn feature 'ON'. Next, upload new Splash Screen via USB, through clone menu.

Access CIM ▶ OSD ▶ ON

Access CIM ▶ Clone Management ▶ Upload Splash Image to TV



Input Block (Source Feature)

Prevents the use of any selected inputs.

Access CIM ▶ Source



RS232 Functions (Channel Settings Feature)

RS232 enables external devices to control the TV.

ON | Enables RS232 communication with the TV.

DVD | Enables control of an RS232 capable DVD player using a remote or pillow speaker.

Access CIM ▶ RS232



Volume Limiter | Initial Volume

Sets the maximum and initial volume settings when the TV is turned on. Prevent rooms from raising TV volume to levels that disturb neighboring rooms.

Access CIM ▶ Volume ▶ Desired volume level



Pillow Speaker

The pillow speaker is enabled through the main menu. There are multiple settings, Built-In, Bed Speaker and Both. Turn 'ON' Bed Speaker to only allow sound to come from the pillow speaker.

Main Menu ▶ Sound ▶ Speaker Type ▶ Bed Speaker



Pillow Speaker Volume Settings

The Pillow Speaker Volume Settings are based off of the TV volume settings. **Example:** The TV Initial Volume is set to 0, the Pillow Speaker will have no sound. If it is set to the default (20) the Pillow Speaker will be able to be turned up to a max volume of 20.

Access CIM ▶ Pillow Speaker



Mute Toggle

Mute toggle is a feature for the Pillow Speaker that allows volume to switch between the pillow speaker and the TV. When 'ON' pressing the 'Mute' button on a pillow speaker will switch between the built-in TV speaker, mute, and the pillow speaker.

Access CIM ▶ Pillow Speaker ▶ Mute Toggle



Key Management

Key management prevents patients from being able to use the side panel to change channels by disabling it.

Access CIM ▶ Key Management ▶ Key Lock ▶ On



Auto Power Off

The TV will power 'OFF' if no user input is detected for the set time period.

Access CIM ▶ Power Management ▶ Power Always



Power Management

ON, OFF or Last. TV will return to its original power state when power is lost or cut. Great for Lobby televisions, or TVs on same breaker.

OFF | TV will turn OFF after a power cycle. **Example:** If AC power is lost during a storm, when power is returned, TV will stay in the OFF state. Prevents staff from visiting each room to turn OFF televisions.

ON | Use this setting if you want the TV to automatically turn ON after a power loss. **Example:** If the TV is in a lobby, and you intend to leave it on all day, the TV will turn ON when AC power is applied.

LAST | Use this setting if you want the TV to retain the power status it was in when power was lost.

Access CIM ▶ Power Management