

LG ExtendedCare™

Peace of Mind for Your Investment

MENU

SALMON SANDWICH	8.0
TOMATO SANDWICH	9.5
JAMON SANDWICH	9.0




DELICIOUS SUMMER HEALTH DRINKS






Now I can justify my investment in the best technology for our business. Our leadership team has peace of mind that we not only have the best digital signage communicating our brand to the market, we also have the best warranty and service guarding our interests.



The information on our displays is absolutely critical to my job and our customers' experience. I'm glad our company is investing to ensure we are continuously prepared for issues that might otherwise be a major incident in the minds of our employees and our customers.



It's good to know LG has my back. Now I can compete against much larger competitors with world-class signage without needing specialized expertise to deal with potential technical issues. That means peace of mind for me and great messaging for my company!

LG ExtendedCare At A Glance

Don't sweat it, LG has you covered! Because life waits for no one, LG's enhanced service plan offers innovative and comprehensive service solutions tailored specifically to your business needs.

Through this program we provide an additional extended warranty, repair and services boost for all your LG display products. Our various care plans offer you different levels of protection so you can choose the perfect way to manage your digital displays.

Term Options

LG ExtendedCare is just that – care extended for you and your products above and beyond the LG Standard Warranty. The total coverage term allowed is five years. So if your original warranty is for 2 years, you can add 1, 2 or 3 years. If your original warranty is for 3 years, you can add 1 or 2 additional years.

The Partner You Can Trust



LG has long been a trustworthy brand backed by a impressive global network. We globally operate 118 subsidiaries and branches, 5 design centers, and fully support over 9,000 service centers.



LG is the global leader in digital signage design, product development, and manufacturing. We enjoy international recognition with leading innovations such as IPS panel technology, OLED, and Ultra Stretch, and we boast the world's narrowest bezel* Video Wall Digital Signage.



LG's business solutions lay the foundation to discover new growth engines by supporting company management with excellent recognition and stability.

* As of November 2018

Additional Services

LG ExtendedCare™ has two premium services that can be added to enhance peace of mind and increase speed of service. Quick Swap Service allows fast delivery of replacement units to your location. White Glove Service includes Quick Swap delivery and adds authorized LG technicians on site to deliver, uninstall the old unit, warranty and service. The addition of these services to the purchase of LG ExtendedCare will be present for the entire term of your standard and extended warranty.

**White Glove Service
with Quick Swap**

★ ★ ★

Option 1: Next Business Day Exchange
Option 2: 72-Hour Exchange

Authorized LG technicians will personally come to your location to exchange or deliver the product, providing an end-to-end service including removal or reinstallation.



**Quick Swap
Service**

★ ★

Option 1: Next Business Day Exchange
Option 2: 72-Hour Exchange

LG will ship replacement products for replacement directly to your location so that you can get your device up and running as soon as possible.



Extended Warranty

★

**Up To 3 Years Beyond The
Basic Warranty**

You can decide to add additional years to your existing warranty, to enjoy the fundamental care program provided by LG.



Service Coverage

We know that your needs are different and have prepared multiple options for you to choose. Go with whatever would be the best solution for you and feel free to consult with us to hear our personal recommendations.





Choosing What's Best For You

With three different tiers of service and three possible terms, you are faced with a lot of choices. White Glove for 3 years? Quick Swap for 5 years? We get it. Just head over to www.LGExtendedCare.com where we show your options quickly and easily with our LG ExtendedCare selection guide!

Incomparable Level of Excellence

Of course, there are many service plans from different brands to choose from out there, but we are confident that LG ExtendedCare service is the one that truly understands your needs and makes your life easier. Here's how we do it!

LG ExtendedCare™	
LG certified parts	✓
LG authorized service technicians	✓
Guaranteed to swap within 24hrs	✓
No limitation on number of repairs and swaps	✓ (LG Advantage)
Hassle-free shipping & handling	✓
Competition service pricing	✓
Transferrable service contract	✓
Risk-free cancellation	✓
Multi-year plan options	✓

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PEACE OF MIND

Regardless of the size of your business, you can easily customize the level and term of your LG ExtendedCare coverage to maximize your confidence in smooth operations for years to come.



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