
MANUFACTURER'S LIMITED WARRANTY

Performance Satisfaction Guarantee & Warranty Provision:

Congratulations, the Optima/LPA seating product you purchased was manufactured by dedicated people, using state of the art design and manufacturing technology to provide you with years of comfortable, trouble free service.

Optima Products, Inc. and LPA Medical, Inc. guarantee their customers satisfaction with the performance of the OPTIMUM, THERA-GLIDE, Optima Lift Chair, Optima Recliner, Dyn-Ergo Scoot Chair/Evolution Chair, Comp-Position Chair, and Harmony Chair product for a period of 30 days from the date of purchase. Optima Products, Inc. and LPA Medical, Inc. will repair or replace, at their option, any defective product, or if the customer is dissatisfied with the performance of their product, they can return it freight prepaid within 30 days from the date of purchase for a full refund of the purchase price.

Optima Products, Inc. and LPA Medical, Inc. warrant this product against defects in material and workmanship as per the schedule below to the original purchaser commencing on the date of purchase and will, at its option, repair or replace, free of charge, any part found to be defective in material or workmanship. This limited warranty shall only apply if this product has been operated and maintained in accordance with the Operator's Manual furnished with the product, and has not been subject to misuse, abuse, neglect, accident, improper maintenance, alteration, vandalism, theft, fire, water or damage because of other peril or natural disaster. Damage resulting from the installation or use of any accessory or attachment not approved by Optima Products, Inc. and/or LPA Medical, Inc. for use with the Company's product(s) will void your warranty as to any resulting damages.

The warranty covers **all defects in workmanship, for the original purchaser/user**, except the exclusions listed in the NOT COVERED section below, starting at the date of purchase:

Lifetime Warranty for metal frame and cross braces. *

5 years for wood structure on Thera-Glide® self-locking gliders models W and T.

3 years for all Thera-Glide® self-locking glider mechanisms.

3 years on upholstery.

2 years for all other mechanisms, gas spring cylinders or mechanical lock, control cable, wheels & casters, tray, upholstery.

1 year on all accessories and replacement parts.

If service is required under this warranty, contact our Customer Service Department in writing, giving the following information:

1-Model or part number involved.

2-Date of purchase, including invoice or acknowledgement number.

3-A description of the problem.

* Useful Lifetime of seating products is 10 years from date of purchase.

WHAT THE WARRANTY WILL COVER:

- OPTIMA PRODUCTS AND LPA MEDICAL commits to making spare parts available for 10 years after the purchase of your product. WE retain the right to supply updated or refurbished parts as replacement.
- OPTIMA PRODUCTS AND LPA MEDICAL will repair or replace at no charge the defective product or parts during the warranty period. The decision to repair or replace a product is solely at the discretion of OPTIMA PRODUCTS AND LPA MEDICAL. OPTIMA PRODUCTS AND LPA MEDICAL reserves the right to supply refurbished parts to cover some warranty items.

WHAT THE WARRANTY WILL NOT COVER:

- Normal wear and tear.
- Accidental damage including fire and water.
- Fabric fading and metal oxidation (rust), including damages caused by power washers and wheelchair washing machines.
- Cost of transportation to or from OPTIMA PRODUCTS AND LPA MEDICAL factory.
- Unauthorized modifications or repairs made or attempted.
- Damage resulting from abuse, abnormal or unreasonable use.

Warranty service is available, WITH PROOF OF PURCHASE, through your local authorized dealer/distributor, or by calling Optima Products Inc. Customer Service Department at 952-745-0027, or by writing to Optima Products, Inc., 2230 Edgewood Ave. STE 3A, Saint Louis Park, MN 55426. No product returned directly to the factory will be accepted unless the Customer Service Department of Optima Products Inc has provided prior written permission.

To exercise this limited warrantee, the product(s) must be adequately packaged to prevent damage during shipping and then delivered, freight and handling charges prepaid, to the factory or a specified location where warrantee work will be performed. Shipping, transportation, handling, and/or brokerage charges incurred are not included under the warrantee and are the responsibility of the purchaser unless otherwise explicitly waived in writing by Optima Products, Inc. or LPA Medical, Inc.