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Elite Digital™ Pillow Speaker Case Back Replacement Kit

For XN and EN pillow speaker part numbers

Part number can be located on back of the unit

Introduction

These instructions will assist you in replacing the Elite Digital Pillow Speaker case back.

WARNING

Please be aware that by installing this kit any applicable warranty is voided unless clearly and explicitly expressed by Crest Healthcare Supply.

Instructions

Please follow these instructions closely and reference the video instructions on the Crest website at www.cresthealthcare.com to ensure the successful part replacement and continued performance of your pillow speaker.

To Open the Pillow Speaker Case for XN part numbers:

- 1. Lay the pillow speaker front case down on a flat surface with its speaker end pointing to your left and the cable end pointing to your right.
- Remove the four exterior case screws.
- Once all screws have been removed, place your left wrist down on the speaker area and use your left fingers to grasp the bottom of the case.
- Use your right hand to push down on the cable and front case that is facing down, while gently, but firmly pulling up the back case near the cable.
- The case will begin opening at the cable end, then will snap open at the middle and toward the speaker end. You should hear audible snaps as the internal hooks release.
- Be gentle when pulling the front and back cases apart. Depending on your pillow speaker model, there may be wires attaching the front and back case which can be strained if the top and bottom case are pulled apart aggressively.

To Open the Pillow Speaker Case for EN part numbers:

- Lay the pillow speaker on a flat surface.
- Remove the six exterior case screws.
- Separate the case halves. If a pillow speaker includes a headphone jack, be careful not to strain the wires connecting the headphone to the PCB.

To replace the Case Back:

- Set aside the old case back.
- Remove the adhesive backing from the sponge and place inside the new case back as show below in Figure 1.
- With a permanent marker, write the part number of the original pillow speaker (found on original back case) in the recessed area of the new case back as show in Figure 2. This must be done to ensure your pillow speaker model can be identified for correct parts or replacements.
- If your model has a headphone jack, remove the jack from the old case and screw it into the new case.
- Apply the product label over the part number.





Figure 1

Figure 2

Write part number in this recessed area with a permanent marker.

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To Close the Pillow Speaker Case for XN part numbers:

- Place the front of the pillow speaker face down on a flat surface.
- 2. Ensure that the pillow speaker cable is properly positioned in the front case.
- Ensure that all wires are tucked inside the case, pay special attention to the two screw bosses near 3.
- Holding the case back with a downwards angle, align the two case halves starting at thee top end, so that cases align evenly. Keep pressure on the top end of the pillow speaker so that the two halves do not slip apart. Close the case. If the two halves do not go together evenly and smoothly, the halves did not mate correctly at the top end.
- Return the case screws into position.

To Close the Pillow Speaker Case for EN part numbers:

- Place the front of the pillow speaker face down on a flat surface.
- Ensure that the pillow speaker cable is properly positioned in the front case.
- 3. Ensure that all wires are tucked inside the case, pay special attention to the two screw bosses near the cable.
- Align the two case halves, position six screws into original position and screw together.