

Are you in compliance?

MDS 3.0 COMPLIANCE



Residents have a right to quality of care—including the right to have their communication needs met.

The Pocketalker Ultra personal amplifier and PhoneMax amplified telephone can help you facilitate effective communication for residents that are hard of hearing and restore dignity and independence.

In section 483.15(e) of the State Operations Manual under “Accommodation of Needs” it states that a resident has the right to “Reside and receive services in the facility with reasonable accommodation of individual needs and preferences.” It goes on to specify that **“Staff should interact with the resident in a way that takes into account the physical limitations of the resident, assures communication, and maintains respect; for example... utilizing a hearing amplification device such as a pocket-talker.”**

Section 483.10(k) regarding telephone usage states that “The resident has the right to have reasonable access to the use of a telephone where calls can be made without being overheard.” In the interpretive guidelines it further states that in addition to wheelchair height accessibility, reasonable access includes **“adapting telephones for use by the residents with impaired hearing.”**

The MDS 3.0 Basic Communication Kit from Williams Sound will help you provide reasonable accommodation and enhance quality of life by decreasing isolation and encouraging interaction. From MDS 3.0 assessment interviews and occupational therapy to dining and card playing, the Pocketalker Ultra can help provide your residents with dramatically improved conversational hearing.

The PhoneMax helps residents communicate more effectively on the phone. The amplified sound output allows the user to better hear the conversation with less need for repeating or shouting.

The adjustable volume also makes it a great phone for public areas, providing amplification only for those residents that need it.

Make sure you're in compliance with MDS 3.0 requirements and ensuring the rights of your residents.

Contact Crest Healthcare Supply Today to find out how easy and affordable it is to provide better communication for residents with impaired hearing.





Improve your residents' communication

WITH ASSISTIVE LISTENING PRODUCTS THAT MEET MDS 3.0 REQUIREMENTS



114942



MDS 3.0 Basic Communication Kit

This kit features the Pocketalker® personal amplifier, which provides superior amplification of sounds closest to the listener while reducing background noise. This communication tool is lightweight, portable, easy to use and it can be used with or without hearing aids. Ideal for one-on-one conversations during assessment interviews with residents. Also useful for small-group activities or communication while dining.

- **Perfect for new MDS 3.0 requirements**
- **Amplifies sound clearly for better understanding**
- **Can be used with or without hearing aids**
- **Optional directional microphone and stand also available**

Part No. Description

114942 MDS 3.0 Basic Communication Kit (Includes Pocketalker Ultra, Ear Bud, Deluxe Folding Headphone, 100 Sanitary Headphone Covers and Carrying Case)

Other accessories available at www.cresthealthcare.com.

PhoneMax Amplified Telephone

The PhoneMax improves speech understanding over the phone by increasing sound output by 25 dB and boosting the high frequencies that make speech understandable. The extra loud ringer and flashing ring indicator alert you to incoming calls, while flash and redial buttons make dialing outgoing calls convenient. It also functions as a normal phone for users who don't require amplification, making it perfect for common areas.

- **Clean white design with high-contrast controls**
- **Large buttons for easy use even with limited dexterity**
- **Can be desktop or wall mounted**
- **Adjustable ringer volume (hi, low, off)**

Part No. Description

114943 PhoneMax Amplified Telephone

